

# VMware Virtual Desktop Infrastructure Plan and Design

## Overview

VMware now offers a way to bring the cost savings, increased flexibility and greater availability of server virtualization technology to end-user desktop systems. VMware Virtual Desktop Infrastructure (VDI) *Plan and Design Service* enables IT departments to better structure, deploy, manage, and optimize desktops by developing and documenting a VDI design that can be implemented quickly and efficiently while adhering to VMware best practices.

*VDI Plan and Design Service* is intended for customers implementing VMware VDI in production.

## Delivery Methodology

A properly architected VMware Infrastructure is required on which to build the VDI environment. Customers may either leverage an existing VMware Infrastructure environment or may purchase a VMware Infrastructure *Plan and Design Service* in conjunction with this service. The scope of the VMware VDI Plan and Design Service includes a design plan, resulting from interactive design workshops and the creation of a customer specific VDI architecture design. It does not include actual implementation of the end design, as all build activities would be a potential follow-on to the VDI Plan and Design. A typical VDI Plan and Design encompasses the following phases:

- Onsite Project Kickoff Meeting – Discuss and define opportunity and requirements
- Requirements Gathering and Stakeholder Interviews – Onsite customer business, technical and operational requirements gathering workshops
- Detailed Design Workshops
- Presentation of Customer Design Deliverables
- Onsite Project Wrap-Up Meeting – Recap project challenges and successes, explore and define further opportunities, and discuss next steps

## Deliverables

- VDI Architecture Design Plan
- VDI Assembly and Configuration Guide
- VDI Standard Procedures
- VDI Test Plan
- VDI Rollout Plan

## Key Benefits

- Accelerate rollout and mitigate risk with detailed design and planning documents prepared by VMware or VMware Authorized Consultants
- Reduce overall financial costs of your VDI environment
- Increase end-user satisfaction with new technology by leveraging best practices for architectural design

## Roles and Responsibilities

- **VMware Certified Professional Consultant** – Analyzes current environment and customer requirements, conducts knowledge transfer workshops, and documents architectural design
- **VMware Engagement Manager** – Plans and coordinates Plan and Design activities
- **Customer Subject Matter Experts** – Provide detailed knowledge about existing environment

## Pricing and Scope

- One VMware Engagement Manager and up to two VMware Certified Professionals (VCPs)
- Four (4) to eight (8) week duration
- Plan and Design Service is delivered by a Certified VMware Professional Consultant from VMware or a VMware Authorized Consulting (VAC) partner
- Scope and pricing specific to customer's needs
- Contact your local VMware representative for pricing

## Requirements

- VMware Infrastructure licenses and supported hardware environment
- VMware Virtual Desktop Manager licenses
- Windows XP Pro or Windows Vista desktop licenses for virtual desktops
- Access to the appropriate resources to contribute to discovery and requirements gathering sessions

## For More Information

More information about VMware software and services can be found at <http://www.vmware.com> and from your local VMware representative.

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